

Suggestions, Compliments and Complaints

Tribunal administratif du logement
Bureau des plaintes
5199, Sherbrooke Est, bureau 2360
Montréal (Québec) H1T 3X1
Fax: 514 873-6805

Record number

Application number

CONTACT INFORMATION

(* Required field)

Last name*			First name*		
No.*	Street*		Apt.	City / Municipality*	Postal code*
Telephone (home)*		Telephone (work)	Fax	Email*	

DESCRIPTION

In this section, please share your comments or summarize the reasons for your complaint and any other information you believe would be relevant to our analysis.

Date of filing

Name (please print)

Signature

Year Month Day

**Note: Messages containing abusive or offensive language will not be answered.
We reserve the right to forward any threatening messages to the competent authorities.**

COMPLAINTS ABOUT OUR SERVICES

If, despite our best efforts, you are dissatisfied with our services, you can file a complaint with the Tribunal administratif du logement's complaints office (Bureau des plaintes). However, please note that we cannot respond to complaints about:

- ▶ Decisions rendered by the Tribunal
- ▶ The conduct of hearings
- ▶ Management of hearings by administrative judges and special clerks

If you are dissatisfied with a decision by the Tribunal and wish to contest it, you can consult the *Contesting a Decision* section of our website.

How to file a complaint

Once you have filled out the Complaint Form, send it by mail or fax to:

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5199, rue Sherbrooke Est, bureau 2360
Montréal (Québec) H1T 3X1
Fax: 514 873-6805

The Tribunal will follow up on your complaint within 30 days of its receipt. If you are not satisfied with how your complaint is handled, you can also contact the office of the Protecteur du citoyen.

Conduct of an administrative judge or special clerk of the Tribunal

Complaints about the conduct of an administrative judge or special clerk of the Tribunal should be sent to the Conseil de la justice administrative at:

Conseil de la justice administrative
575, rue Jacques-Parizeau, bureau RC-01
Québec (Québec) G1R 2G4

Phone number: 418 644-6279
Toll-free number: 1 888 848-2581
Fax number: 418 528-8471
Email: courrier@cja.gouv.qc.ca